



PON Città Metropolitane 2014-2020

Servizio di valutazione indipendente a favore dell'Autorità di Gestione del PON Città Metropolitane 2014 – 2020 con riguardo agli interventi dell'Asse 3 del PON Metro

Versione inglese

Executive Summary del Report finale Indagine n. 1 (anno 2020)

Rilevazione degli indicatori di risultato e analisi degli indicatori di output e di risultato dell'Asse 3 del PON Metro e supporto alla redazione della Relazione Annuale di Attuazione (RAA)

Regolamento (UE) n. 1303/2013 - articoli 72, 122 e Allegato XII
Regolamento (UE) n. 1011/2014- articolo 3 e Allegato III

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EXECUTIVE SUMMARY

This document summarizes the results of Report on Survey 1, which was aimed at evaluating the effectiveness of social inclusion projects carried out under Priority Axis 3 of the Italian NOP Metropolitan Cities 2014-2020. The effectiveness was assessed through the quantification of the result indicators identified for each Investment Priority, in order to assess the improvements in the social condition of the target group persons participating in the projects one year after the end of their participation.

From the methodological point of view, since it was not possible to contact directly the persons participating in the projects (target groups), indirect quantitative surveys were conducted through the Intermediate Bodies, implementing Bodies and beneficiaries. The quantitative surveys were completed with interviews to the key players of the Metropolitan Cities, in order to better analyze the projects implemented and to allow for a better interpretation of the results achieved.

The survey on the results achieved by the projects, which led to the quantification of the result indicators for the Annual Implementation Report showed, on the whole, fairly positive results, at least with reference to some targets and some territories. The positive results relate mainly to the reduction of housing poverty, while more modest results related to the improvement of the work situation and employability of the final recipients of the NOP Metropolitan Cities.

This situation is confirmed in the first place by the projects financed under **Action 3.1.1 - Integrated actions against housing poverty**: the initiatives against housing deprivation (indicators IR11 and IR12) recorded better results in the Developed and in the Transition regions, while in the Less developed regions the results achieved are still far from the target defined by the Programme. Moreover, in the Developed regions the solution of the housing problem concerns mainly the "other disadvantaged persons", while the jobless families appear to have - perhaps not surprisingly - a greater difficulty in finding a stable housing solution.

On the contrary, as regards the success in finding a job and/or acquiring a qualification (indicators IR13 and IR14), in the Developed and in the Transition regions the outcomes are slightly better for jobless households than for other disadvantaged people. This probably reflects the difficulties of people with severe vulnerabilities in completing training or entering the labour market. In the Less developed regions, however, the data show a completely different situation: not only is the result

better in the case of recipients with "other vulnerabilities" than in the case of jobless households, but the Programme's target is largely exceeded.

As for **Action 3.2.1 - Paths of accompaniment to housing for marginalized communities**, the data should be interpreted with caution, since there is still a limited number of recipients who have completed the participation in the project within 31.12.2019. The survey results show that, in line with the trend of the previous survey, **the projects funded continued to achieve a good success in tackling housing deprivation**, through the relocation of Roma Sinti and Caminanti (RSC) into autonomous housing solutions after leaving the camps. The interventions were **less effective in supporting the inclusion of the RSC in the labour market**, which would ensure their economic independence necessary to maintain the housing autonomy over time. In fact, the expected result - which refers to those persons who, within one year of the conclusion of the intervention, have positively concluded the search for employment and/or have acquired a professional qualification (IR17) - has not yet been achieved either by the Transition Regions or by the Developed Regions. The results obtained were, generally better for men than for women, who are more difficult to be involved in empowerment and work reactivation actions.

Compared to the other Actions, **the Programme shows less capacity to support the homeless in exiting housing deprivation through Action 3.2.2**, whose results appear to be still far from the objective. This is due to the extreme marginality of the target group (for whom is it not always possible to achieve a complete housing autonomy) as well as to the types of projects implemented, which focus on low-threshold services and emergency social interventions, compared to a very high target value set for 2023. This target was estimated on the basis of pure Housing First experiences and, therefore, is not fully coherent with the projects implemented with NOP Metropolitan Cities, in synergy with what was financed through NOP Inclusion.

Conversely, good results were recorded for the projects financed under **Action 3.3.1 - Support for the activation of innovative services in degraded areas**, which were quite successful in supporting social and work inclusion of fragile people in strongly degraded areas. The results achieved already exceeded the target value, without significant differences between the Developed Regions and the less developed ones.

Finally, it is considered **premature to make an overall assessment of the effects of Action 3.4. 1 - Innovative social services supporting multi-problem families and/or people who are particularly disadvantaged or discriminated** with respect to the expected result measured by indicator IR13

(Percentage of participants who, within one year after the end of the intervention, have successfully completed the process of seeking employment and/or acquiring a qualification), since to date there is a very low number of persons who in 2019 concluded the participation in the project. Moreover, these persons were involved in one single project, which was not focused on improving the employability and employment of the recipients involved but was aimed at the recovery of parenting skills in order to reduce the number of minors that are subject to be removed from their family unit.

Indicators Action 3.1.1	Regions	Baseline	Target	Results on 31.12.2020		
				Total	F	M
IR11 – Percentage of participants who are no longer housing-deprived one year after the conclusion of the intervention (CI17 Other disadvantaged)	Less developed	80%	90%	20%	11%	32%
	In transition	80%	90%	90%	89%	92%
	Developed	80%	90%	67%	62%	72%
	Italy			46%	43%	51%
IR12 - Percentage of participants who are no longer housing-deprived one year after the conclusion of the intervention (CI12 Participants who live in jobless households)	Less developed	80%	85%	21%	21%	22%
	In transition	80%	85%	100%	100%	100%
	Developed	80%	85%	37%	42%	27%
	Italy			35%	38%	32%
IR13 - Percentage of participants who, within one year after the end of the intervention, have successfully completed the process of seeking employment and/or acquiring a qualification (CI17 Other disadvantaged)	Less developed	0%	33%	63%*	85%*	48%*
	In transition	0%	33%	10%	17%	0%
	Developed	0%	33%	25%	37%	12%
	Italy			40%	52%	30%
IR14 - Percentage of participants who, within one year after the end of the intervention, have successfully completed the process of seeking employment and/or acquiring a qualification (CI12 Participants who live in jobless households)	Less developed	0%	33%	14%	21%	9%
	In transition	0%	33%	18%	40%	0%
	Developed	0%	33%	36%	52%	8%
	Italy			20%	33%	8%

* For the purposes of the Annual Implementation Report, for Less Developed Regions the value of the indicator IR13 (CI17) is calculated for Investment Priority 9i (which comprises Actions 3.1.1 and 3.4.1) and is equal to 57% (74% F - 44% M). This report presents the values calculated for the two Actions separately, in order to allow for a more detailed analysis.

Indicators Action 3.2.1	Regions	Baseline	Target	Results on 31.12.2020		
				Total	F	M
IR15 - Percentage of participants who are no longer housing-deprived one year after the conclusion of the intervention (CI15 Migrants, people with a foreign background, minorities, including marginalised communities such as the Roma)	Less developed	80%	85%	-	-	-
	In transition	80%	85%	100%	100%	100%
	Developed	80%	85%	100%	100%	100%
	Italy			100%	100%	100%
IR17 - Percentage of participants who, within one year after the end of the intervention, have successfully completed the process of seeking employment and/or acquiring a qualification (CI15 Migrants, people with a foreign background, minorities, including marginalised communities such as the Roma)	Less developed	0%	60%	-	-	-
	In transition	0%	60%	50%	0%	100%
	Developed	0%	60%	36%	31%	42%
	Italy			39%	21%	50%

Indicators Action 3.2.2	Regions	Baseline	Target	Results on 31.12.2020		
				Total	F	M
IR16 - Percentage of participants who are no longer housing-deprived one year after the conclusion of the intervention (CI18 Homeless or affected by housing exclusion)	Less developed	80%	85%	32%	47%	27%
	In transition	80%	85%	84%	100%	71%
	Developed	80%	85%	62%	67%	58%
	Italy			41%	59%	34%

Indicators Action 3.3.1	Regions	Baseline	Target	Results on 31.12.2020		
				Total	F	M
IR18b - Percentage of networks operating one year after the end of the intervention (CI20 Number of projects fully or partially implemented by social partners or non-governmental organisations)*	Less developed	0%	20%	-	-	-
	In transition	0%	20%	-	-	-
	Developed	0%	20%	-	-	-
	Italy			-	-	-
IR18c - Percentage of disadvantaged individuals who are involved in the activities of the network and who, 12 months after the end of the intervention, are no longer in a condition of exclusion in Total of disadvantaged individuals involved	Less developed	0%	20%	74%	79%	71%
	In transition	0%	20%	-	-	-
	Developed	0%	20%	74%	56%	86%
	Italy			74%	74%	75%

* At present the indicator cannot be quantified because there are no projects concluded on 31.12.2019

Indicators Action 3.4.1	Regions**	Baseline	Target	Results on 31.12.2020		
				Total	F	M
IR13 - Percentage of participants who, within one year after the end of the intervention, have successfully completed the process of seeking employment and/or acquiring a qualification (CI17 Other disadvantaged)*	Less developed	0%	33%	0%*	0%*	0%*
	In transition	-	-	-	-	-
	Developed	-	-	-	-	-
	Italy			0%	0%	0%

* For the purposes of the Annual Implementation Report, for Less Developed Regions the value of the indicator IR13 (CI17) is calculated for Investment Priority 9i (which comprises Actions 3.1.1 and 3.4.1) and is equal to 57% (74% F - 44% M). This report presents the values calculated for the two Actions separately, in order to allow for a more detailed analysis.

** Specific Objective 3.4 refers only to the less developed regions..

It should be noted that, in full continuity with the methodological choices made in the previous quantification of the results as at 31.12.2019, the indicators do not measure a homogeneous result - similarly to what occurs, for example, for the *placement* indicators adopted in the evaluation of the interventions financed through the Regional Operational Programmes financed by the ESF - but are to be intended as "**composite indicators**", which assess the success obtained (and measurable) by each recipient. In some cases the success already corresponds to the expected final result (e.g. an independent housing solution maintained in full autonomy), whereas in other cases, such as persons with greater vulnerability, it consists in an intermediate step, often necessary for the achievement of the final result.

The **key to interpret** the results in a way that is consistent with the highly experimental nature of the NOP Metropolitan Cities is therefore the "**incremental success**", given that the projects are strongly tailored to the specific needs of the different Metropolitan cities and of the characteristics of the individual recipients, the result cannot be identical for everyone. On the contrary, the expected result varies according to the starting conditions of each recipient, on a continuous improvement of the individual situation towards the full achievement of the expected outcome, according to logic that takes into account the achievement of intermediate steps.

This interpretation, although being particularly evident for those Actions that have more difficulty in achieving the final results (as in the case of the achievement of full housing autonomy by the homeless involved in Action 3.2.2, as recognised by all the stakeholders) or that are highly innovative in nature (as in the case of Action 3.3.1, which funds very heterogeneous interventions,



with very diversified specific objectives), appears to be fully applicable to the NOP Metropolitan Cities as a whole.